Polk Audio Warranty Information:

Skywalker will assist with Polk Audio warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Home Audio Passive Speakers - Bookshelf / Towers / Satellites Speakers - 5 Years.

Home Powered Subwoofer - 3 Years Amplifiers / 5 Years Woofer

Powered Surround Bar Systems - 1 Year Amplifiers / 3 Years Speakers

RCi, V, and MC Series in Walls – Limited Lifetime. – Lifetime for purchases made after 9/9/2009

Vanishing RT and LS - Limited Lifetime. - Lifetime for purchases made after 9/9/2009

Atrium Outdoor Speakers – 5 Years. – Older Atriums (45, 55, and 65) is 2 years) the 5 year warranty is on current Atrium models.

Electronics - SWA500 / PWSK-1 - 3 Years.

The warranty is VOID if the serial number of the speaker has been removed or defaced. For the precise and legal terms of the warranty on a given product, refer to the owner's manual.

Contact Information:

Polk 5601 Metro Drive Baltimore, MD 21215 Support Phone Number: 800-377-7655 option 1 Email: polkcs@polkaudio.com

Process for obtaining RMA

Use contact information above to call and request a RMA.